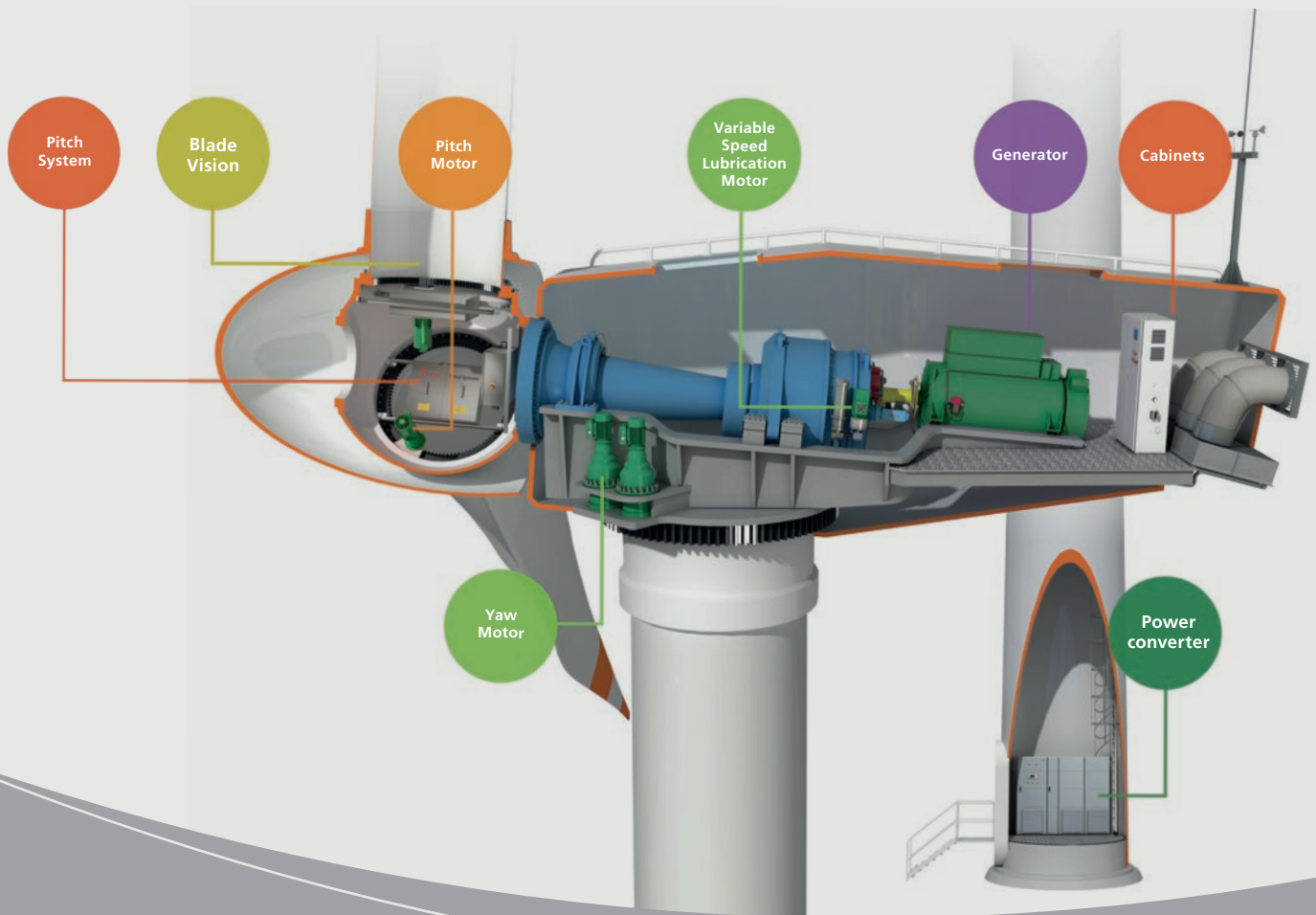


Everything that spins and moves.



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Highest quality service:
at eye-level.



Pitch systems



Switch and
control cabinets



Service



What can we do for you? And for them?

Your customers expect a lot from you. An expectation we are glad to meet – for you and for them. As your partner we see our service as a real added value for your tenders. In this way, both you and your customers profit. Our select team of specialists go way beyond the technical capability of the pitch systems we develop.

Incomparable: our advice.



The best time to ask: always.

In the time it takes for you to formulate a question, we promise to return with an answer. Our technical service hotline number is available 24/7 to support you.

We are thoroughly convinced: It is possible to work hand-in-hand without standing side-by-side in the nacelle of a WTG. We believe that the true value of our support can be found in our ability to transfer our know-how to you and your employees. For example by monitoring error messages from your turbine control system in order to offer you recommendations based on a precise analysis of the data. This is the first step to solving a problem. And even when it requires a few extra steps: Our experts are more than willing to climb to the top of your WTG.

Also retroactively: our long-term analysis.

The hope that a problem can be solved quickly is normal. However, this often leads to the unnecessary replacement of parts, which were not defective in the first place. For example, we have seen healthy batteries replaced when it was the battery charger that was defect. Unnecessary spare part changes

such as these are easily avoided. Over the middle and long term, we continually focus on the particular functionality of each component in your turbine. If a trend is emerging which could cause a problem, we proactively address the issue with a concrete operating recommendation. The basis

for our recommendation is a systems analysis tailored to your WTG which relies on retrospective data which can extend back several years. Optionally, you can request an individual solutions package which we can help you integrate into your WTG.

Get smart: our training.

Since we develop every pitch system in close cooperation with our customers, we are used to sharing our know-how. This knowledge exchange extends far beyond the initial development phase. You can even request on-site training at your WTG for small groups of up to 8 service engineers and fitters on topics including identifying components as well as how to change or install a complete pitch system in the nacelle. Our training modules range from basic training to individually defined curriculum.



Always on top of the current state of the technology / technicians.

We aim to ensure that every participant gets the most out of our training. For this reason, we develop courses based on existing knowledge to ensure that we don't bore experienced technicians or overwhelm new employees.

Theory can scarcely be more practical: our training center.

Our site in Salzbergen has its own professional training center. By professional, we particularly mean that original hardware is always used here. It is completely identical to what is also used in the WTG. Consequently, the training participants are instructed by experienced employees with years of experience in the field.

Whether it's identifying and switching components or implementing a pitch system in the hub, we teach the basics through to individually tailored content.



Unmistakable: our spare parts.

We maintain our own stock of numerous parts, upgrades or entire conversion kits for each pitch system developed or produced by us. Our spare parts supply ranges from battery chargers and absolute encoders to upgrades such as a position controller or even the complete replacement of a control cabinet. We'll even produce them from the scratch if necessary with all the needed interfaces and functions compatible with your WTG.



Reliable over the long haul: our spare parts supply.

We offer spare parts supply for the entire 20-year lifecycle of a WTG for all systems supplied by us.

Always just around the corner, wherever that corner may be – our global logistics.

We have a global presence with logistics centers in Europe, USA, and Asia. Due to the favorable geographical location of our American site, we are well positioned to also serve the Canadian wind market.

